

Loving Hearts Goldendoodles Health Guarantee and Contract

The puppy _____ is guaranteed to be in good health, to the best of LHG's knowledge, at the time of delivery. The buyer is under contract for a Goldendoodle puppy.

The puppy is being purchased for \$ _____ including taxes and fees. The buyer understands that because Goldendoodles are a crossbreed and are not a "Standardized breed", the dog is not guaranteed to be hypoallergenic or non-shedding; and no guarantee is made regarding size, weight, or coat types when grown. Temperament testing was done on the puppies at 7 weeks of age and LHG has endeavored to make the best match possible between puppy and buyer. Families choose their puppy via zoom or at the agreed-upon pick-up date.

72-Hour Wellness Guarantee Period

Loving Hearts Goldendoodles has instructed the buyer to have the puppy checked by a licensed veterinarian within 72-hours of purchase. The puppy has already been examined by 8 weeks of age by Loving Hearts Goldendoodles' vet and all common puppy illnesses/issues have been addressed and preventative measures are taken. As of the date of pick up, the puppy has received proper vaccinations and dewormings due to date. The puppy will NOT need any immunizations during the first 72-hour vet visit. This vet visit is solely a wellness examination for the puppy. If the veterinarian finds anything that is life-threatening or substantially threatens the quality of life of the puppy, it will be exchanged for another puppy of equal value, if available, or a puppy from another litter will be given as soon as available. LHG reserves the right to a second opinion to confirm the condition from a board certified veterinarian at the expense of the buyer. LHG requires a letter and documentation from the examining board certified veterinarian(s) as evidence of the puppy's life threatening illness. The puppy must be returned within the guarantee period (or acceptable arrangements have been made with LHG). *Please note: Common puppy ailments such as giardia, clostridia, coccidia, worms, mites, fleas, and ticks are not covered in this guarantee.

Four-Month Puppy Protection Period

Buyer understands that seller has instructed buyer not to take puppy to public places (Including, but not limited to, parks, neighbors, pet supply stores, puppy classes/training, etc.) frequented by other puppies or dogs until the puppy has received its final rounds of shots (to be determined by a licensed veterinarian, usually 16 weeks of age). This is for the health of the puppy and to avoid contact with areas where infected or un-vaccinated dogs may have been or may be present with such illnesses/bacteria/fungus causing parvovirus, giardia, clostridia, coccidian, etc. This is to protect the puppy and could save the puppy's life. Any illness contracted from the buyer's decision not to follow these guidelines will void this guarantee.

24-Month Guarantee Period

This 2-year guarantee covers life-altering genetic diseases that would severely affect the dog's life. The diagnosis would have to be made before the dog's 2-year birthday(24 months) and by a

certified veterinarian. All testing and examinations are at the cost of the buyer. Any information and results pertaining to this condition will need to be provided to Loving Hearts Goldendoodles as proof of diagnosis (including X-rays). LHG reserves the right to a second opinion from a certified veterinarian. If the licensed veterinarian confirms this diagnoses and requires treatment, LHG would provide **one** of the following without requiring the return of the original dog:

1. Up to 50% of the original purchase price of the puppy paid towards specialist recommended treatment. (This excludes the cost of delivery fee, shipping and taxes/fees)
2. LHG will provide the buyer with a replacement puppy from the available next litter.

Severe life altering genetic diseases include:

- Hip Dysplasia (Note: this diagnosis would have to prove the hip dysplasia is severe and would affect the quality of life. This diagnosis would need to be made by OFA or Pennhip, not a Veterinarian)
- Serious genetic eye diseases such as Progressive Retinal Atrophy. (Note: This diagnosis would need to prove this is severely life-altering and diagnosed by an ACVO certified Veterinarian)
- Von Willebrand Disease (vWD) (blood disease) (proof submission to include verification by using a DNA test for vWD)
- Any congenital or genetic disease that is testable and proven to be genetically inherited through Embark DNA. The disease must be life threatening or greatly diminishing the dog's quality of life. It must be diagnosed by two professional board certified veterinarians working within the specialty, with all proof of diagnosis submitted to LHG.

*Please note: If the condition was caused by an injury from training, play, or any other activity; the guarantee becomes void.

We recommend that you do not allow your puppy to do extensive running, jumping off things (steps, couches, beds, etc.) or hard play before the age of two. A dog's body is growing and shifting up until age two and the above activities can affect the way their body will be formed. Loving Hearts Goldendoodles will not be held responsible for the illness or death of any dog which is found injured due to neglect, malnourishment, dehydration, accident related, or abuse; that could have been prevented and treated by the dog's owner.

Requests for warranty reimbursement must accompany any documentation requested by Loving Hearts Goldendoodles within 30 days of diagnosis. Documentation may include, but is not limited to; proof of spay/neuter by 12 months of age, vet records from any and all wellness checks including the initial 72-hour check, and diagnosis documentation from two separate board certified veterinary specialists as specified above.

This warranty does not include:

- Viral illnesses, infections, worms, giardia, and coccidiosis.
- Any illness due to the ingestion of foreign objects, food, plants, chemicals, or other items.

- Physical injury.
- Non-life threatening issues whose cause is unknown or may have an environmental link such as improper bites, colitis, food allergies, hernias, hypoglycemia, and heart murmurs.
- Conditions from unknown causes that are not preventable by Embark DNA genetic pre-screening including but not limited to cancerous growths.
- Health problems arising from trauma, abuse, or failure to maintain general health care of this dog, including allowing the dog to become overweight.
- Injury to joints or bones from over-exercise. Since current veterinary science shows that dysplasia is more a product of nutrition and environment than genetics, dogs that are at any point overweight or that incur injury to bones or joints from over-exercise or exposure to improper or harsh environments are explicitly excluded from warranty of hip or elbow dysplasia.

Veterinary records must be provided to LHG if requesting a refund of up to 50% of the original purchase price or replacement dog. Under no circumstances shall LHG be liable to the buyer or to any third party for a dog that has been subjected to abuse, accident, negligence, or misuse. Also, under no circumstances shall Loving Hearts Goldendoodles be liable for any consequential, incidental or special damages resulting from or in any manner related to this dog.

Once the warranties expire, or the requirements are not fully met by the buyer as written in this contract, Loving Hearts Goldendoodles has no further monetary obligation to the buyer.

Buyer Responsibilities:

- Take the puppy to a licensed veterinarian within 72-hours of leaving our home for a wellness puppy check. No vaccinations will be needed at this visit as Loving Hearts Goldendoodles has our puppies vaccinated by the age of 8 weeks. *The buyer has been made fully aware of the vaccination schedule at the time of pick up. If the puppy receives a repeat vaccination at the 72-hour puppy wellness check it will void any health guarantees, as over-vaccinating a puppy can cause a health risk and lead to death.
- Provide routine preventative health care including, but not limited to, immunization, parasite control, monthly heartworm prevention, and other preventative medication.
- Feed quality food and always provide fresh water.
- Not allow the dog to become overweight or over-exercise.
- Not subject the dog to harsh environmental conditions, including, but not limited to, sleeping on concrete or other hard surfaces or prolonged exposure to extreme temperatures or extreme weather conditions.
- Not be kept outside overnight.
- Provide at least minimum basic obedience training.
- Spay or neuter the dog between 6-9 months of age.
- Not to rehome the dog without first contacting LHG.
- Never turn the dog over to a shelter or rescue.
- Do not use any oral flea/tick combo preventative medications such as Nexgard, Simparica Trio etc.
- Do not use any wearable collars for flea/tick combo prevention such as Seresto.

*Failure to do any of the above voids this guarantee.

Spay/Neuter Agreement

The buyer agrees to spay or neuter the puppy by the age of 6-9 months. Proof of spay or neuter, in the form of a veterinary receipt, must be provided before the puppy reaches 1 year of age. Failure to do so will void the health guarantee of this agreement and the buyer will pay the breeder an additional \$10,000. The buyer understands that this is a PET puppy only, not for breeding.

Re-Homing

If an unforeseen situation arises where the buyer is unable to continue to keep the puppy/dog, the buyer agrees to contact LHG immediately and LHG will assist the buyer in finding an approved home for such puppy/dog. LHG may or may not agree to take actual possession of the puppy/dog. Buyer understands that no refunds are given when a puppy/dog is surrendered to Loving Hearts Goldendoodles for any circumstances. LHG offers this re-homing so that no puppy/dog bred by LHG ever ends up in a shelter or in an unapproved home. If the buyer secures rehoming, the buyer agrees to notify LHG of the new owner's name and contact information for LHG's records. Failure to comply with this voids the warranty and could result in LHG paying for all monetary obligations to LHG so that LHG may gain custody of the said pup/dog. Under no circumstances should the pup/dog be rehomed without first consulting LHG.

Boarding

All puppies must be picked up from LHG within 24 hours of the pickup date given unless a prior agreement is made. Any puppy left longer than 24 hours will incur an added expense of \$100 per day with approval. Any puppy left beyond the 24 hours without notifying LHG will result in loss of deposits and the puppy will be placed with another family.

Non-Transferable

This guarantee is not transferable and is between LHG and the original buyer only, except that the buyer is obligated to LHG for the terms herein.

Release of liability

The buyer hereby forever releases and indemnifies LHG from any and all claims of liability, whether known or unknown at this time, or for which claim may arise after the signing of this agreement.

No other Warranties

It is further understood and agreed that no warranty or representation has been made with respect to the described puppy except as set forth herein. The buyer agrees to hold LHG harmless and free from any liability from the time the buyer has taken possession of the puppy.

Entire Agreement

This agreement represents the entire agreement between the parties and there are no other agreements, express or implied, unless included in this agreement or by writing signed by both parties and made a part hereof.